

Newcastle - West & Central Localities

Thursday 22 October 2009

Closing Date for bookings

Wednesday 14 October 2009 (12 noon)

**Please be aware that places may be fully booked before the closing date.
Please see terms of booking on booking form.**

TIMINGS:

12.20 pm: Lunch and mingling

1.20 pm: Welcome by Dr Steve Blades (GP Tutor)

1.30 pm: Introduction - Update on PBC by Mark Adams
(Director of Planning, Contracting and Performance)

1.40 pm: Workshop 1

2.40 pm: Refreshment break

3.10 pm: Pandemic Flu Update by Diane Hurley -
(Health Emergency Planning Adviser)

3.30 pm: Workshop 2

4.30 pm: Practice Reflection Session

5.00 pm: Close

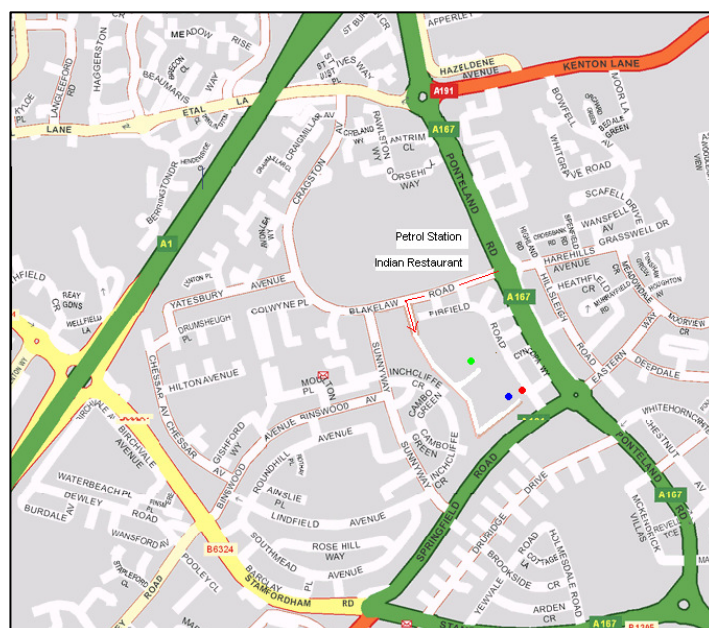
**PLEASE NOTE: THIS EVENT IS PARTIALLY FUNDED
BY PHARMACEUTICAL COMPANY SPONSORSHIP**

VENUE:

Springfield Centre
Off Blakelaw Road
Blakelaw
Newcastle upon Tyne
NE5 3HU
Tel: 0191 2774401

Directions:

From the A167 (Ponteland Road), take the turn into Blakelaw Road. Access road to the Springfield Centre is immediately after the first row of houses on the left.



SUITABILITY OF WORKSHOPS

Title and Speaker	Synopsis
1) RHEUMATOID ARTHRITIS - NICE GUIDANCE - <i>Facilitated by Dr Lesley Kay, Consultant in Rheumatology, Newcastle Hospitals</i>	This workshop will look at the management of Rheumatoid arthritis in the light of recent NICE guidance which promotes more aggressive treatment. It will cover referral indications, differential diagnosis of acute arthritis and the use of disease modifying and biological drugs. Case studies will be used to illustrate key points and participants are welcome to bring details of problem cases. Suitable for GPs and Nurses
2) DEMENTIA EARLY DIAGNOSIS - <i>Facilitated by Dr Jonathan Richardson and Dr Elizabeta Mukaetova-Ladinska, Consultants in Old Age Psychiatry, Northumbria, Tyne and Wear NHS Trust</i>	This workshop will cover the recognition and initial assessment of dementia in primary care and some aspects of the management of dementia in secondary care. Case histories will be used to illustrate issues and will be backed up by a protocol for the assessment of dementia in primary care Suitable for GPs and Nurses
3) CONTRACEPTION UPDATE - <i>Facilitated by Dr Kathryn Clement, Trainee in Sexual and Reproductive Health, Newcastle PCT</i>	A talk about the exiting new developments in contraception with plenty of time for clinical queries and questions Suitable for GPs and Nurses
4) STROKE AND TIAs- <i>Facilitated by Dr Stephen Louw, Consultant Physician, Care of the Elderly, Newcastle Hospitals</i>	This workshop will cover the management of acute stroke and TIAs including appropriate referrals and evaluating the urgency of referrals. Case studies will be used to illustrate key points. Suitable for GPs and Nurses
5) TYPE 2 DIABETES - <i>Facilitated by Dr Gillian Hawthorne, Consultant in Diabetic Medicine, Newcastle PCT</i>	This workshop will look at the case management of people with Type 2 diabetes and will stimulate discussion about the implementation of NICE guidance for Type 2 Diabetes. Case histories will be used to illustrate problem solving and to stimulate discussion. There will be plenty of time for questions and answers. Suitable for GPs and Nurses
6) SAFEGUARDING CHILDREN - <i>Facilitated by Dr David Jones, GP at Throckley Primary Care Centre and Named GP for Safeguarding Children, Newcastle PCT</i>	This workshop looks at child safeguarding issues in general practice, including bruising in babies and children, domestic violence, and issues around information recording and sharing. It will also include feedback on Baby P and local incidents, and provide an opportunity for discussion about any other matters of concern. The content will be very similar to the previous TimeOut Workshop held earlier in the year (29/1/09 Central and 19/3/09 West) This session counts towards North of Tyne Child Safeguarding Training as either Single Agency Training (SAT) or Individual Training (IT) (in which ever way the attendee wishes to count it) - as such it will cover either SAT or IT training for the next 3 years. Suitable for GPs, Nurse Practitioners, Practice Nurses and Healthcare Assistants
7) COMPLAINTS REGULATIONS - <i>Facilitated by Christa Thompson, Complaints Lead, NHS North of Tyne</i>	The workshop will cover the reformed complaints regulations which came into force on 1 April 2009 with a view to improving the handling of complaints. The new regulations focus on patient experience and service improvement with a particular emphasis on principles for remedy. The key change in responsibilities is that there will be a one-stage independent review process, conducted by the Parliamentary and Health Services Ombudsman for the NHS and the Local Government Ombudsman for Social Care. This gives service providers greater freedom to respond more flexibly and responsibly to complaints about their services. The workshop will consider the implications of the revised regulations and in particular what the ombudsman will expect from independent providers in addressing concerns. Suitable for GPs, Practice Managers, Receptionists and Aministrators
8) HOT TOPICS IN NON MEDICAL PRESCRIBING - <i>Facilitated by Christine Rivett, Practice Support Pharmacist</i>	This session will be aimed at all non medical prescribers to provide information which will facilitate the prescriber in maximising their role for optimum patient benefit. Topics will include quality prescribing, safe prescribing including interactions and side effects, use of unlicensed medicines, non medical prescribing policy, support materials and useful organisations. Suitable for Nurses and other Non Medical Prescribers
9) DRUGS CONTROL AND PREVENTING CRIME IN THE COMMUNITY - <i>Facilitated by Chris Coan, Detective Constable, Northumbria Police</i>	This workshop will provide an insight into the current abuse of illicit and pharmaceutical drugs within the community. The legal requirements concerning controlled drugs will be highlighted and how these might impact on practices. Finally, the workshop will give some general crime prevention advice. Suitable for Practice Managers, Community Staff, Receptionists and Administrators
10) BLUE AND PURPLE AND BROWN AND GREEN - I CAN BREATHE A RAINBOW TOO (RESPIRATORY CARE) - <i>Facilitated by Barry Todd, Practice Support Pharmacist</i>	So many inhalers, so many colours - what do they all mean? What you need to know about how we treat asthma and COPD Suitable for Receptionists and Administrators

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TimeOut – 22 October 2009 - Newcastle - West & Central Localities

Closing date for bookings 12 noon Wednesday 14 October 2009

Please indicate, in order of preference, 4 workshops (1, 2, 3 and 4) you wish to attend. Number 3 and 4 choices will be reserve choices which would be used should either of your 1st or 2nd choices be oversubscribed or cancelled.

IF NO ORDER OF PREFERENCE IS INDICATED, YOU MAY BE ALLOCATED TO WORKSHOPS.

- | | |
|---|--|
| <input type="checkbox"/> Rheumatoid Arthritis - NICE Guidance | <input type="checkbox"/> Vegetarian |
| <input type="checkbox"/> Dementia - Early Diagnosis | <input type="checkbox"/> Gluten |
| <input type="checkbox"/> Contraception Update | <input type="checkbox"/> Other (please state) <input type="text"/> |
| <input type="checkbox"/> Stroke and TIAs | Access Requirements <input type="text"/> |
| <input type="checkbox"/> Type 2 Diabetes | |
| <input type="checkbox"/> Safeguarding Children | |
| <input type="checkbox"/> Complaints Regulations | |
| <input type="checkbox"/> Hot Topics in Non-Medical Prescribing | |
| <input type="checkbox"/> Drugs Control and Preventing Crime in the Community | |
| <input type="checkbox"/> Blue and Purple and Brown and Green - I can breathe a rainbow too (Respiratory Care) | |

PLEASE COMPLETE THIS FORM BY PRINTING **CLEARLY**, as these details appear on your certificate

Name _____ Practice _____

Role: (please circle) - GP / Practice Nurse / District Nurse / Health Visitor / Practice Manager / Allied Health Professional / Administrator / Receptionist / Other (please state)

Telephone No _____ Email _____

PLEASE ENSURE YOU PROVIDE AN E-MAIL ADDRESS - THIS WILL BE USED FOR CONFIRMATION PURPOSES.

Terms of Timeout booking:

- This event is open to clinicians and non clinical staff attached to GP Practices within the **designated locality**. GP locums on the NHS North of Tyne Performers or those from other lists working in Newcastle can also attend.
- Places are limited according to venue capacity and are allocated on a **first come first served basis for those working within the designated locality, up to the closing date**. Please be aware that **places may be fully booked before the closing date**. After the closing date available places will be allocated to those working outside of the designated locality. Allocations to workshops are based on preferences indicated on the booking form. If no preference is indicated or workshops are full or withdrawn the timeout team will allocate you to a workshop.
- We are unable to offer places on any event without prior booking. An e-mail will be sent to confirm receipt of your booking form and a further email will be sent confirming an allocation of a place for you, therefore *a personal or practice email address must be supplied on the booking form*.
- Places cannot be offered on the day of the event.
- We do operate a reserve list and therefore all cancellations must be directed to us in order to reallocate places. If you do not require your place, having secured one, please ensure your **cancellation** reaches us 10 days before the event. If you do not attend or cancel outside of the 10 day cancellation period you may be charged £25 for the booking which you made.
- Clinical cover and call handling is available to practices from the **designated locality who are attending the event**. Cover is provided for all GPs who are scheduled to be working on the afternoon of the TimeOut Event, are booked and attend the TimeOut event. There is no obligation for attendees to close their practice for the afternoon if they wish to remain open. Clinical cover for TimeOut only covers GMS/ PMS contracts with NHS North of Tyne. It is not possible to fund cover arrangements for practices who have additional contracts made under separate arrangements with other providers.

RETURN THIS BOOKING FORM TO: TIMEOUT BOOKINGS, Clinical Governance, Medical Directorate, NHS North of Tyne, Bevan House, 1 Esh Plaza, Sir Bobby Robson Way, Great Park, Newcastle upon Tyne NE13 9BA. Telephone: 0191 2172868 / Fax: 0191 2172510
E-mail timeout@northoftyne.nhs.uk